



## **STOP: PLEASE READ**

If for any reason you are not completely satisfied with your purchase, we will gladly refund the purchase price as long as the merchandise is in its original condition with original tags, product box and receipts. If you are unable to provide original receipts, an in-store credit will be issued for the CURRENT selling price. If for any reason you feel as if the product we provided is defective, please contact Cowpokes immediately. Defective products may require a longer return processing period. Merchandise that has been worn or had alterations done can not be returned.

### **Online Order Returns should be sent to:**

**Cowpokes Work & Western  
ATTN: ONLINE RETURNS  
1812 E. 53rd St.  
Anderson, IN 46013**

**WHEN RETURNING FOOTWEAR, PLEASE DO NOT TAPE UP THE BOOT/SHOE BOXES AND SHIP ONLY USING THE ORIGINAL BOOT/SHOE BOXES. DOING SO WILL CAUSE DAMAGE TO THE BOX AND MAY PREVENT YOUR ABILITY TO GET REFUNDED OR TO DO AN EXCHANGE. A \$20 RETURN/DAMAGE FEE WILL CHARGED AND WILL NEED TO BE PAID BEFORE DOING THE EXCHANGE OR IT WILL BE AUTOMATICALLY WITHHELD FROM YOUR REFUND.**

**[www.cowpokesonline.com](http://www.cowpokesonline.com) / [customerservice@cowpokesonline.com](mailto:customerservice@cowpokesonline.com)  
1812 E 53rd St., Anderson, IN 46013  
765.642.3911 / 888.353.0550**



**\*RETURNS AND EXCHANGES MUST BE RECEIVED BY US WITHIN 30 DAYS OF YOU RECEIVING YOUR ORDER.**

**\*CUSTOM AND OR ALTERED ORDERS ARE NON-REFUNDABLE**

**\*PLEASE COMPLETE YOUR CONTACT INFORMATION AS WELL AS NOTE IF YOU WOULD LIKE A REFUND OR EXCHANGE:**

**ORDER #** \_\_\_\_\_

**NAME ON ORDER** \_\_\_\_\_

**EMAIL ADDRESS** \_\_\_\_\_

**PHONE NUMBER** \_\_\_\_\_

**I WOULD LIKE :**

\_\_\_ **A REFUND**

\_\_\_ **AN EXCHANGE FOR** \_\_\_\_\_